

Telehealth

Telehealth has opened up new opportunities for clinicians to connect to patients, in particular those who may have had difficulties traveling to in-person appointments or who may have hesitated to visit the doctor's office.



We know that many LGBT (lesbian, gay, bisexual, and/or transgender) older people have feelings of distrust for many mainstream providers, and telehealth provides an exciting opportunity to reach patients who otherwise may have avoided coming in for care.

SAGECare can help your organization get ready to reach LGBT patients, and make sure you are providing them with culturally competent care.

Our expert staff can

- Train your intake staff on how to ask open-ended questions and have an inclusive conversation that makes it clear LGBT patients are welcome.
- Train your clinicians on the unique needs, fears, and health concerns faced by LGBT patients.
- Help you revise your electronic health records to record sexual orientation, gender identity, patient pronouns and name.
- Work with your team to reach LGBT people who may benefit from your services.